

Care and Cleaning Instructions

Natural rainfall is generally sufficient to keep OmniMax aluminum products clean. For further cleaning, we recommend the following. Special attention should be given to areas that have limited exposure to rain.

1. For Moderate Dirt – An occasional washing using a garden hose and soft-bristled brush, such as a long-handled, car-washing brush is recommended.
2. For A Heavier Dirt Accumulation – Wash as indicated above, but use the following solution:
 - 1/3 cup detergent (e.g., Tide®)
 - 2/3 cup trisodium phosphate (e.g., Soilax®)
 - 1 gallon water
3. Mildew – Mildew can collect on surfaces of all types and is often evident on surfaces that have not been properly maintained. Normally, mildew will appear as black spots and is usually easy to remove by using the following cleaning solution:
 - 1/3 cup detergent (e.g., Tide®)
 - 2/3 cup trisodium phosphate (e.g., Soilax®)
 - 1 quart sodium hypo-chloride 5% solution (e.g., Clorox®)
 - 3 quarts water
4. Environmental Black Streaking – Black streaking can also collect on surfaces. This can be removed by using Gutter Zap 4, which can be purchased from the dealer that installed your unit.
5. Caulking compounds, tar, etc. – Use mineral spirits in reasonable amounts; apply directly to the foreign substance. Rinse thoroughly with water immediately after cleaning.



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ALUMAWOOD™

TRANSFERABLE LIMITED-LIFETIME WARRANTY



ALUMAWOOD.COM

Limited-Lifetime Material Warranty

OmniMax International, Inc. Norcross, Georgia (hereinafter referred to as “OmniMax”) warrants that its Alumawood Lattice, Patio Cover, Carport, and Awning products manufactured by OmniMax which are installed at the location shown on this warranty certificate will not split, and the finish will not chip, peel, flake or blister under conditions of normal wear for the life of the original retail purchaser.

This warranty is TRANSFERABLE by the original retail purchaser to a subsequent owner of the product during the first ten (10) years of warranty coverage. In the event of the transfer of this warranty, the warranty period shall be ten (10) years from the date of original installation. The warranty only applies to manufacturing defects in the products. Steel products are not warranted against rust.

Claims Procedure

Any claim under this warranty must be communicated via website, (Alumawood.com/warranty) or in writing and sent to OmniMax International, Inc. 30 Technology Drive, Suite 400, Peachtree Corners, Georgia 30092 and received within 30 days of discovering a claimed defect. This written notification must include a description of the defect, the address of the installed product, the date of installation, and the name and address of the contractor who installed the product. OmniMax shall have the right to inspect each claim. Any repairs or alterations to the product prior to said inspection may void the warranty.

If OmniMax determines that said claim is covered by this warranty, OmniMax shall have one hundred twenty (120) days to remedy the defect as follows:

1. For valid warranty claims during the first (1) year after original installation, OmniMax, at its sole option, will repair, refinish, or replace the defective product at no cost to you.
2. For valid warranty claims from the second (2) year through the fifteenth (15) year after the original installation (or through the tenth (10) year after the original installation in the event of a transfer of this warranty), OmniMax, at its sole option, will repair, refinish, or replace the defective product, but you will be responsible for any labor and product shipping charges.
3. For valid warranty claims from the sixteenth (16) year through the life of the warranty, OmniMax will refund to you, if you are the original retail purchaser, 50% of the original wholesale cost of the defective item.

OmniMax shall not be liable for any shipping or labor costs to remedy the defective products following the first year of the warranty period.

Exclusions and Limitations

OmniMax does not warrant the qualifications of the person installing its products, and this warranty does not cover installation or any consequences of improper installation. This warranty does not cover damage due to normal weathering; chalking; fading; corrosion due to atmospheric contamination, chemical fumes, salt; vandalism; accident; misuse; improper care or any act of God, explosions or other causes beyond the control of OmniMax.

The owner must follow the Care and Cleaning Instructions outlined on the back of this page. Failure to follow such instructions may void this warranty.

OmniMax does not warrant damages due to aggressive environmental conditions. This includes, but is not limited to, black streaking.

The warranty applies to manufacturing defects in the products. Steel products are not warranted against rust.

This warranty shall not be valid or enforceable unless it is registered with OmniMax within thirty (30) days after completion of the original installation of the product covered hereby and on the registration form located at Alumawood.com/resources/warranty-registration.

OmniMax reserves the right to discontinue and make changes to any of its products. In the event that products covered by this warranty are not available, OmniMax shall have the right to substitute products that in OmniMax's sole discretion are of comparable grade, quality, or price. This limited warranty only covers products erected within the continental United States, Canada, and Mexico.

THE LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER WRITTEN AND ORAL, EXPRESSED OR IMPLIED WARRANTIES, AND OMNIMAX EXPRESSLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE PURCHASER'S RIGHTS ARE LIMITED TO THE TERM OR THIS WARRANTY. The foregoing shall constitute OmniMax's sole and exclusive liability in connection with the purchase of the products. OmniMax shall not be liable for any incidental, special or consequential damages.

This warranty is governed by the laws of the State of Georgia, excluding its conflict of law rules.



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